

Little Smeaton Parish Council Website Accessibility Statement

This statement outlines our ongoing efforts to make our website accessible to everyone. It includes our commitment to ensuring equal access and opportunity for all individuals, including those with disabilities.

This statement applies to all content published on the parish council domain at **littlesmeatonparishcouncil.gov.uk**

Our website is maintained by Pear Space (formerly Suffolk Cloud) on behalf of Little Smeaton Parish Council. It is designed using Silverstripe, a leading open-source web development system and is designed to be used by as many people as possible.

The text should be clear and simple to understand. You should be able to:

- zoom in up to 300% without problems.
- navigate most of the website using just a keyboard.
- navigate most of the website using speech recognition software.
- use most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

How accessible this website is

- Many documents, specifically meeting minutes and council policies are in PDF format and are not fully accessible.
- Some pages and documents are of a technical nature and are written in plain English.
- Some images may not have image descriptions.

Little Smeaton Parish Council continues to look at proportionate and financially viable ways to improve content accessibility.

Feedback and contact information

Tell us if you need information in a different format. There's a Contact form on our website at: <https://littlesmeatonparishcouncil.gov.uk/contact-us/>

In your message please include:

- The web address (URL) of the content.

- Your name and email address.
- How you would like to receive the information.

Little Smeaton Parish Council will endeavour to cater to your need. However, changes cannot always be guaranteed.

Reporting accessibility problems with this website

If you find any problems that are not listed on this page or you think we're not meeting the accessibility requirements, please fill in the Contact form on our website at <https://littlesmeatonparishcouncil.gov.uk/contact-us/>

Enforcement Procedures

If you contact us with a complaint and you're not happy with our response, contact the [Equality Advisory and Support Service \(EASS\)](#).

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

Compliance Status

This website is compliant with the Web Content Accessibility Guidelines version 2.2 AA standard.

How we tested this website

Little Smeaton Parish Council commissioned Pear Space to independently test the accessibility of this website using specialist software. The most recent test indicated no errors that prevent the website from meeting current accessibility guidelines. Several alerts were generated that are less critical but highlight areas for improvement. Taken together, the site achieved an overall accessibility score of 9.8 / 10 indicating an exceptional level of accessibility with minimal room for improvement.

What we're doing to improve accessibility

Improvements to site accessibility are an ongoing process. Viable updates will continue to be made to the site to ensure it's at the highest practical level of accessibility.